# HOW TO CREATE GREAT EMAIL FLOWS

CREATE AN EFFECTIVE EMAIL FLOW THAT CONNECTS WITH YOUR AUDIENCE AND DRIVES YOUR BUSINESS FORWARD.

# STEP ONE: DEFINE YOUR GOALS & OBJECTIVES

The first step in creating an effective email flow is to clearly define your goals and objectives. Determine what you want to achieve with your email campaign, such as increasing sales, building brand awareness, or engaging with customers.

WHAT DO YOU WANT TO ACHIEVE?

# STEP TWO: UNDERSTAND YOUR AUDIENCE

To create a successful email flow, you need to understand your audience. Research their interests, preferences, and pain points to tailor your messaging to their specific needs. Consider segmenting your email list to create more targeted and personalized messages.

WHO ARE THEY?

#### STEP THREE: MAP OUR YOUR EMAIL FLOW

Once you have defined your goals and objectives and understand your audience, it's time to map out your email flow. This includes determining the sequence of emails you will send, the content of each email, and the timing of each email. Use a flowchart or diagram to visualize the sequence of emails and make sure it aligns with your goals and objectives.

HOW WILL THIS WORK?

# STEP FOUR: CRAFT COMPELLING EMAIL CONTENT

The content of your emails is crucial to the success of your email flow. Make sure your messages are clear, concise, and engaging. Use a conversational tone and personalize your messages as much as possible. Make sure your emails provide value to your audience and encourage them to take action.

WHAT WILL YOU SAY?

#### STEP FIVE: OPTIMIZE FOR MOBILE DEVICES

With more and more people accessing their emails on mobile devices, it's important to optimize your email flow for mobile. Make sure your emails are easy to read on a small screen and that any links or calls-to-action are easy to click on.

HOW WILL YOU DO THIS?

# STEP SIX: TEST AND REFINE

Before launching your email flow, test it to make sure everything is working as intended. Send test emails to yourself and others to check for formatting issues, broken links, or other errors. Once your email flow is live, track its performance and make adjustments as needed.

WHAT ADJUSTMENTS DO YOU NEED TO MAKE?

#### STEP SEVEN: CONTINUOUSLY IMPROVE YOUR EMAIL FLOW

The key to a successful email flow is to continuously improve it. Track key metrics such as open rates, click-through rates, and conversions, and use this data to refine your messaging and timing. Experiment with different subject lines, calls-to-action, and email sequences to see what works best for your audience.

WHAT DO YOU WANT TO TWEAK?

# GET IN TOUCH

HELLO@THECONCEPTAGENCY.CO THECONCEPTAGENCY.CO @THECONCEPT.AGENCY

